Implementation and Randomized Controlled Trial Evaluation of Universal Postnatal Nurse Home Visiting

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Objectives. We evaluated whether a brief, universal, postnatal nurse home-visiting intervention can be implemented with high penetration and fidelity, prevent emergency health care services, and promote positive parenting by infant age 6 months.

Methods. Durham Connects is a manualized 4- to 7-session program to assess family needs and connect parents with community resources to improve infant health and well-being. All 4777 resident births in Durham, North Carolina, between July 1, 2009, and December 31, 2010, were randomly assigned to intervention and control conditions. A random, representative subset of 549 families received blinded interviews for impact evaluation.

Results. Of all families, 80% initiated participation; adherence was 84%. Hospital records indicated that Durham Connects infants had 59% fewer infant emergency medical care episodes than did control infants. Durham Connects mothers reported fewer infant emergency care episodes and more community connections, more positive parenting behaviors, participation in higher quality out-of-home child care, and lower rates of anxiety than control mothers. Blinded observers reported higher quality home environments for Durham Connects than for control families.


Impact depends on the home visitor’s ability to find community resources for a family. If a program is implemented during a small randomized controlled trial, the family gains a competitive advantage over nontreated families in accessing fixed-sum resources, but when brought to scale, families’ needs might exceed community capacity to provide services, lowering net impact on child outcomes. The Maternal, Infant, and Early Childhood Home Visiting Program legislation recognizes the importance of community capacity by requiring that programs address “improvements in the coordination of referrals for, and the provision of, other community resources and supports for eligible families.” These referrals should be based on an individualized assessment of the family. To our knowledge, no program has systematically attempted to improve community capacity.

We report the development, implementation, and impact evaluation of a brief postnatal nurse home-visiting program called Durham Connects that was delivered universally in a mid-sized community with a high rate of poverty. We hypothesized that Durham Connects would achieve its aims to (1) reach most birthing families in the population, with high fidelity of implementation at reasonable cost; (2) improve the family’s connections to individually matched ongoing community resources based on assessed risk and need; (3) improve parenting and family functioning; and (4) improve infant public health outcomes cost beneficially. We report evaluation of aims 1 and 2 through implementation findings and cost analyses and evaluation of aims 3 and 4 through random assignment of all births over an 18-month enrollment period and in-home interviews with a random, representative subsample of families with infants aged 6 months.

METHODS

From July 1, 2009, through December 31, 2010, all 4777 residential births in Durham
Durham Connects Program

In response to the challenges we have noted, Durham Connects was designed for population-level implementation from the outset. It was piloted for 3 years with iterative improvement before testing by a randomized controlled trial. We learned that, to be implemented at scale with high fidelity, a program must be short term, inexpensive, community owned, and aligned with community service providers. To reach a high proportion of families and to have population impact, a program must be delivered universally so that families do not perceive that participation stigmatizes them as poor or risky and to maximize community acceptance. However, it must also use funds efficiently. Durham Connects engages every family but rapidly triages and concentrates resources on families with assessed higher needs. Durham Connects begins with a recruitment session at the birthing hospital; continues with home visits to provide brief intervention, assess longer-term needs, and connect a family with community resources to provide ongoing support; and concludes with a follow-up session 1 month later. Letters from the program also connect families to maternal and infant health care providers for ongoing support.

Durham Connects was implemented jointly by the Durham County Health Department and Duke University. It is a highly structured program (manual available by request from K.A.D.) that consists of 4 to 7 scripted intervention contacts, beginning with consent during a birthing hospital visit when a staff member communicates the importance of community support for parenting. 1 to 3 nurse home visits when the infant is aged between 3 and 12 weeks, 1 to 2 nurse contacts with a community service provider, and a staff member telephone or home follow-up 1 month later.

During the first home visit, the nurse’s tasks are to engage the mother and father (when possible), use a high-inference approach to assessing family risks on 12 factors related to child well-being, provide brief educational interventions organized as 20 teaching moments, offer extended education in areas specific to assessed parent needs (e.g., lactation, crying, baby blues), and facilitate connections to community resources relevant to assessed family needs.

To evaluate a family’s unique risks, the nurse assessed and scored health and psychosocial risk in each of 12 empirically derived areas in 4 domains known to predict child well-being: (1) parenting and child care (child care plans, parent–infant relationship, and management of infant crying); (2) family violence and safety (material supports, family violence, and past maltreatment); (3) parent mental health and well-being (depression and anxiety, substance abuse, and emotional support); and (4) health care (parent health, infant health, and health care plan). The nurse scored and responded to risk separately in each area on a 4-point scale. A family with a score of 1 (low risk) in a particular area received no subsequent intervention. A family with a score of 2 (moderate risk) received short-term nurse-delivered intervention on that particular topic over 1 to 3 sessions. A family with a score of 3 (high risk) received a connection or referral to community resources tailored to address the particular risk. The nurse and intervention support staff members not only made a referral, they also followed up to make sure that each connection endured, requiring a possible additional 1 to 2 contacts. A family with a score of 4 (imminent risk) received emergency intervention. A final session 4 weeks after the nurse had completed the case ascertained whether the community connection continued, whether further problem solving was needed, and whether the family was satisfied.

Two community advisory boards monitored rates of family needs and experiences with services over time to improve community service capacity. Agencies signed a memorandum of agreement to follow a preventive system of care, requiring collaboration across agencies, family-centered service delivery, and building a continuum of care.

We estimated the per-family cost of the intervention from budget allocations that included salaries and benefits of intervention staff members and supervisors, local travel reimbursements, and office and supply costs. It does not include in-kind and reallocated time from community agencies. Intervention cost was estimated at $700 per birth.

Intervention Quality Control

The intervention program was manualized and delivered consistently across families. Adherence to protocol as specified in the manual was assessed by having an independent expert accompany the nurse or listen to an audiotape of a home visit for 116 randomly selected families (7% of the total of 1594 families). From a list of necessary program elements, the expert checked adherence (or not) to each model element. The expert also scored risk for each of the 12 domains.
Dependent Variables at Age 6 Months

We reviewed hospital records and conducted interviews with the participating representative sample of 531 mothers. Instruments can be found at http://sites.duke.edu/psid/interviews. Interviewers were not told whether a family participated in Durham Connects, and families were not told of any relation between the interview and the Durham Connects program. Interviews took place in mothers’ homes at prearranged times for compensation of $50.

Health care domain. We obtained administrative records from the 2 hospitals at which all resident births occurred after mother consent. For each infant, we tallied the number of emergency department (ED) visits since initial hospital release and the number of overnights in the hospital for non–birth-related medical care. ED visits were counted as the number of unique visits to the ED; hospital overnights were tallied as the number of nights the infant spent in the hospital. The sum of these 2 figures constituted the primary outcome variable, the total number of emergency medical care episodes.

Mothers independently reported their infant’s number of emergency medical visits to any hospital, urgent care center, or physician in the past 3 months. Mothers also reported the infant’s number of overnights in any hospital for non–birth-related medical care in the past 3 months. We coded these variables in the same manner as the corresponding variables on the basis of administrative records. Finally, we calculated the total number of mother-reported emergency medical care episodes by summing these 2 variables. Mother reports included care at any facility, so these scores might validly differ from the scores obtained from the 2 major hospitals.

Mothers also reported the date of the most recent well-baby primary care visit. We recoded responses as 0 (more than 1 month ago) or 1 (within the past month).

Community connections. Following prompting regarding major resources, mothers were asked to name all of the community resources that they had used in the past 3 months, including professional, paraprofessional, and informal resources, which was the primary measure of the program’s proximal goal to improve community connections.

Parenting and child care domain. Mothers completed standard reliable and valid questionnaires assessing their parenting behaviors and knowledge, including the Mother-Child Neglect Scale,14 the Parent-Child Conflict Tactics Scales,23 the Knowledge of Infant Development Inventory (D. L. MacPhee, unpublished manuscript and manual, 1981), the Parenting Sense of Competence Scale,16 and the Survey of New Parents.17 We scored the following 5 variables: positive parenting behaviors (7 items, e.g., “comforted infant”), negative parenting behaviors (10 items, e.g., “shouted at infant”), knowledge of infant development (10 items, e.g., “6-month-olds know what ‘No’ means”), parenting sense of competence (17 items, e.g., “being a parent makes me tense and anxious”), and father–infant relationship quality (whether the biological father was involved with the infant; 10 items, e.g., “hugs or shows physical affection toward child”).

Trained in-home interviewers, blinded to intervention status, completed the 18-item Responsibility and Acceptance subscales of the Infant–Toddler Home Observation for Measurement of the Environment,18 providing an independent rating of mother parenting quality.

Mothers completed a brief questionnaire on nonparental child care use (no vs yes) and, if the infant had been placed in regulated child care, the child care center’s star rating (based on North Carolina’s 5-star rating system).

Family and home safety domain. Blinded interviewers completed the Duke Endowment Child Abuse Prevention Initiative Neighborhood Survey,24 a 5-item rating of overall home environment quality (e.g., “The home is safe, clean, and free from hazards”). Mothers currently in a relationship completed the 20-item Conflict Tactics Scale,21 leading to a partner relationship conflict score.

Parent well-being domain. Mothers completed the 10-item Edinburgh Postnatal Depression Scale,22 indicating possible clinical depression (cutpoint = 10); the 7-item brief Generalized Anxiety Disorder–7 questionnaire,23 indicating possible clinical anxiety (cutpoint = 5); and the 8-item CAGE and CAGE-AID questionnaires,24 indicating possible substance use problems (cutpoint = 1) in the past 3 months.

Statistical Analysis

We conducted analyses using SAS version 9.2 software (SAS Institute, Cary, NC) with a 2-tailed intent-to-treat design that included all randomly assigned interviewed families without regard to intervention adherence. Probability levels of less than .05 were called significant. We used ordinary least squares regression models and multinomial logistic regression models to estimate the impact of random assignment to Durham Connects on continuous and categorical outcomes, respectively. We used Poisson regression models for count variables with skewed distributions.23 Models included covariates of family Medicaid status (0 = no, 1 = yes) at birth and at age 6 months, mother race/ethnicity (0 = nonminority, 1 = minority), single-parent household status (0 = no, 1 = yes), and any birth complications (0 = no, 1 = yes), including maternal health conditions affecting the fetus or newborn, birthing events affecting the fetus or newborn, infant injuries resulting from birth trauma, and fetal or infant distress. We calculated intervention effect sizes as

$$\text{effect size} = \frac{\text{mean}_{\text{intervention}} - \text{mean}_{\text{control}}}{\text{average SD}}$$

RESULTS

We compared the 664 computer-selected families with the full population on 13 variables available from hospital birth records (Table 1 for group means). These families significantly (P < .05) differed from the population on only 1 variable, infant gender (selected families were more likely to have male infants). Next, we compared the 531 participating families with the full population on the same 13 variables and found only 1 significant difference (interviewed families were more likely to be insured by Medicaid or to be uninsured). Interview participation rates did not differ between intervention (81%) and control (79%) families. Finally, we tested whether intervention and control groups differed on the 13 variables and found only 1 significant difference (infants in the control condition were more likely to have had birth complications). We included gender, Medicaid status, and birth complications as covariates in subsequent analyses.

Implementation

Penetration (program completion rate). Of the 2327 even-birth-date families, 1863 (80.0%) consented and participated in the first intervention session. Of those 1863 families, 1596
(85.8%) completed the entire program (net compliance = 69%). Of the 1596 participating families, 40% (n = 638) were White, 37% (n = 591) were Black, and 23% (n = 367) were other or multiracial; 26% (n = 415) reported Hispanic ethnicity. Sixty-two percent (n = 990) were Black, and 23% (n = 367) were White, non-Hispanic.

**TABLE 1—Preintervention Sample Characteristics for Population and Selected Evaluation Subsample Groups: Durham County, NC; July 1, 2009–December 31, 2010**

<table>
<thead>
<tr>
<th>Variable</th>
<th>RCT Population (n = 4777), Mean</th>
<th>Selected Evaluation Subsample (n = 664), Mean (P)</th>
<th>Interviewed Evaluation Subsample (n = 531), Mean (P)</th>
<th>Participating Intervention Subsample (n = 260), Mean (P)</th>
<th>Participating Control Subsample (n = 271), Mean (P)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low birth weight, %</td>
<td>10.0</td>
<td>9.1 (.5)</td>
<td>8.9 (.45)</td>
<td>7.8</td>
<td>10.0 (.39)</td>
</tr>
<tr>
<td>Gestation &lt; 37 wk, %</td>
<td>8.2</td>
<td>6.7 (.17)</td>
<td>6.3 (.12)</td>
<td>4.7</td>
<td>7.8 (.15)</td>
</tr>
<tr>
<td>Any birth complications, %</td>
<td>7.4</td>
<td>5.8 (.13)</td>
<td>6.1 (.26)</td>
<td>3.9</td>
<td>8.1 (.04)</td>
</tr>
<tr>
<td>Cesarean delivery, %</td>
<td>30.6</td>
<td>31.6 (.59)</td>
<td>31.8 (.56)</td>
<td>32.3</td>
<td>31.4 (.82)</td>
</tr>
<tr>
<td>Multiple births, %</td>
<td>2.1</td>
<td>2.1 (.92)</td>
<td>2.6 (.37)</td>
<td>3.5</td>
<td>1.9 (.25)</td>
</tr>
<tr>
<td>Adolescent mother, %</td>
<td>9.4</td>
<td>9.2 (.86)</td>
<td>9.4 (.99)</td>
<td>9.2</td>
<td>9.6 (.89)</td>
</tr>
<tr>
<td>Medicaid/no insurance, %</td>
<td>60.8</td>
<td>63.1 (.26)</td>
<td>65.5 (.04)</td>
<td>63.3</td>
<td>67.5 (.31)</td>
</tr>
<tr>
<td>Maternal age, y</td>
<td>28.5</td>
<td>28.5 (.84)</td>
<td>28.3 (.58)</td>
<td>28.2</td>
<td>28.4 (.66)</td>
</tr>
<tr>
<td>Maternal race/ethnicity, %</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>White, non-Hispanic</td>
<td>29.7</td>
<td>29.2 (.8)</td>
<td>26.6 (.13)</td>
<td>28.5</td>
<td>24.7 (.33)</td>
</tr>
<tr>
<td>Black, non-Hispanic</td>
<td>36.7</td>
<td>38.0 (.54)</td>
<td>39.4 (.23)</td>
<td>36.5</td>
<td>42.1 (.19)</td>
</tr>
<tr>
<td>Hispanic</td>
<td>22.6</td>
<td>23.2 (.71)</td>
<td>24.7 (.27)</td>
<td>25.0</td>
<td>24.4 (.86)</td>
</tr>
<tr>
<td>Other</td>
<td>11.1</td>
<td>9.6 (.27)</td>
<td>9.4 (.25)</td>
<td>10.0</td>
<td>9.9 (.65)</td>
</tr>
<tr>
<td>Infant female, %</td>
<td>49.8</td>
<td>54.7 (.01)</td>
<td>53.5 (.11)</td>
<td>50.8</td>
<td>56.1 (.22)</td>
</tr>
</tbody>
</table>

Note. RCT = randomized controlled trial. The selected evaluation and interviewed evaluation subsamples are compared with the RCT population and the participating control subsample is compared with the participating intervention subsample.

Fidelity (adherence to protocol). Observer-rated adherence to the manual was 84% (5267 of 6304 program elements checked), which is judged to be high. Interrater agreement on scoring of risk yielded a mean κ coefficient across nurses of 0.69 and across the 12 risk factors of 0.68 (coefficients > 0.60 are considered substantial). Fidelity (adherence to protocol). Observer-rated adherence to the manual was 84% (5267 of 6304 program elements checked), which is judged to be high. Interrater agreement on scoring of risk yielded a mean κ coefficient across nurses of 0.69 and across the 12 risk factors of 0.68 (coefficients > 0.60 are considered substantial). Fidelity (adherence to protocol). Observer-rated adherence to the manual was 84% (5267 of 6304 program elements checked), which is judged to be high. Interrater agreement on scoring of risk yielded a mean κ coefficient across nurses of 0.69 and across the 12 risk factors of 0.68 (coefficients > 0.60 are considered substantial).

Risk assessment, intervention, and family consumer satisfaction. Of 1596 families, 50 (3.1%) stopped assessment because of family choice. Of the 1546 assessed families, 15 (1%) scored 4 at least once, indicating the need for immediate emergency intervention; 681 (44%) scored 3 (but not 4) at least once, indicating serious risk best served by referral to a community agency provider; 757 (49%) received a 2 (but not a 3 or 4) at least once, indicating mild to moderate risk that was addressed by brief nurse intervention during home visits; and 93 (6%) received the lowest need score (1) in all 12 domains.

Nurses implemented a mean of 13.8 teachings (of 20 possible) with each family. Nonimplementation occurred because of nurse judgment that a teaching was unnecessary, time constraints, or neglect. During follow-up contacts, families reported that a successful connection had been established with the community service provider for 60% (1009/1671) of referrals, and community services had already been received for 39% (651/1671) of the total. Families reported the following aspects to be helpful (vs not helpful): materials provided by the nurse (diapers, thermometer, books, and so on; 99%; 820/830); discussion with the nurse about the mother’s needs (98%; 812/830); and nurse teachings (95%; 792/830). Almost every mother indicated that she would recommend the visit to another new mother (99%; 818/828).

**Impact Evaluation**

Infant health care. Group means for all variables are found in Table 2, and regression analyses are summarized in Table 3. In multivariate Poisson regression models using administrative records, random assignment to Durham Connects (Durham Connects families) was significantly associated with a mean of 0.91 fewer overall emergency medical care episodes than the control group (95% confidence interval [CI] = –1.13, –0.69; P < .001; effect size = 0.26). Inspection of the group distributions indicated that Durham Connects and control families did not differ in the proportions who had no emergency care episodes (0.742 vs 0.723, respectively), but groups did differ in the proportions having 2 or more episodes (0.096 vs 0.151, respectively) and 3 or more episodes (0.031 vs 0.085, respectively).

Analysis of the timing of emergency care episodes as depicted in Figure 1 indicated that Durham Connects and control families differed beginning in the first month after intervention, and the difference kept increasing with each advancing month of age, indicating both an immediate and a deferred impact of intervention. Administrative records also indicated that Durham Connects families had a mean of 0.14

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fewer ED visits (95% CI = −0.43, 0.15) and a mean of 1.91 fewer overnights in the hospital (95% CI = −2.31, −1.50; \(P < .001\); effect size = 0.25).

In multivariate Poisson regression models, random assignment to Durham Connects was also associated with a mean of 0.40 fewer mother-reported overall emergency medical care episodes (95% CI = −0.57, −0.24; \(P < .001\); effect size = 0.21). Inspection of group distributions indicated that Durham Connects and control families did not differ in the proportions reporting no emergency care episodes (0.499 vs 0.513, respectively), but they did differ in the proportions reporting more than 1 episode (0.212 vs 0.251, respectively) and in the proportions reporting more than 2 episodes (0.088 vs 0.129, respectively). Durham Connects families reported a mean of 0.17 fewer emergency medical outpatient visits (95% CI = −0.35, 0.02; \(P = .07\)) and a mean of 1.60 fewer overnights in the hospital (95% CI = −2.09, −1.11; \(P < .001\); effect size = 0.20). Families did not differ in the time since the last well-baby pediatric visit.

**Community connections.** Multivariate ordinary least squares regression models revealed that Durham Connects families accessed 0.86 more community resources than did control families (95% CI = 0.51, 1.21; \(P < .001\); effect size = 0.28).

**Parenting and child care.** Durham Connects mothers reported more positive parenting behaviors than did control mothers (B = 0.10; 95% CI = 0.03, 0.17; \(P < .01\); effect size = 0.25); we found no significant differences in negative parenting behaviors, knowledge of infant development, sense of parenting competence, father-infant relationship quality, or blinded in-home observer ratings of parenting quality.

We found no group difference for the likelihood of placing an infant in out-of-home child care but, contingent on receipt of out-of-home child care, the quality of that care was higher for Durham Connects families than for the control families (B = 0.66; 95% CI = 0.30, 1.02; \(P < .001\); effect size = 0.86).

**Family safety.** Blinded in-home observers rated the home environment quality as significantly higher for Durham Connects families than for control families (B = 0.21; 95% CI = 0.01, 0.40; \(P < .05\); effect size = 0.22). No difference was reported for the partner relationship conflict score.

**Maternal mental health.** Multinomial logistic regression models revealed that Durham Connects mothers were less likely to report possible clinical anxiety (odds ratio = 0.65; 95% CI = 0.43, 0.97; \(P < .05\); 29.5% for control and 21.2% for DC mothers). They were not less likely than control mothers to report possible depression (11.8% for control mothers and 7.7% for Durham Connects mothers) or substance use problems (6.3% for control mothers and 4.6% for Durham Connects mothers).

**Benefit–cost analysis.** Using findings on emergency medical care, we estimated costs using published rates that indicate a local average of $423 per emergency outpatient visit and $3722 per hospital night.\(^{27}\) Using the group means of hospital records reported in Table 2 and these dollar costs, one can apply a standard formula for the ratio of the costs of an intervention to the benefits that accrue as follows:

\[
\text{BCR}_{DC} = \frac{OC_{\text{ERD}} - OC_{\text{BCD}}}{TC_{\text{ERD}} - TC_{\text{BCD}}},
\]

in which \(BCR_{DC}\) is the benefit–cost ratio that accrues from random assignment to the Durham Connects program, \(OC_{\text{ERD}}\) is the output...

<table>
<thead>
<tr>
<th>Variable</th>
<th>Model</th>
<th>B (95% CI)</th>
<th>OR (95% CI)</th>
<th>P</th>
</tr>
</thead>
<tbody>
<tr>
<td>Infant health—hospital records</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No. of total emergency medical care episodes</td>
<td>-0.91 (-1.13, -0.69)</td>
<td></td>
<td>&lt; .001</td>
<td></td>
</tr>
<tr>
<td>No. of emergency department visits</td>
<td>-0.14 (-0.43, 0.15)</td>
<td></td>
<td>.36</td>
<td></td>
</tr>
<tr>
<td>No. of overnights in hospital (n = 514)</td>
<td>-1.91 (-2.31, -1.50)</td>
<td></td>
<td>&lt; .001</td>
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<tr>
<td>Infant health—parent report</td>
<td></td>
<td></td>
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<tr>
<td>No. of total emergency medical care episodes</td>
<td>-0.40 (-0.57, -0.24)</td>
<td></td>
<td>&lt; .001</td>
<td></td>
</tr>
<tr>
<td>No. of emergency medical visits</td>
<td>-0.17 (-0.35, 0.02)</td>
<td></td>
<td>.07</td>
<td></td>
</tr>
<tr>
<td>No. of overnights in hospital (n = 514)</td>
<td>-1.60 (-2.09, -1.11)</td>
<td></td>
<td>&lt; .001</td>
<td></td>
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<tr>
<td>Total no. of community connections</td>
<td>0.86 (0.51, 1.21)</td>
<td></td>
<td>&lt; .001</td>
<td></td>
</tr>
<tr>
<td>Parenting and child care</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Mother positive parenting behaviors</td>
<td>0.10 (0.03, 0.17)</td>
<td></td>
<td>&lt; .01</td>
<td></td>
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<tr>
<td>Mother negative parenting behaviors</td>
<td>-0.02 (-0.09, 0.05)</td>
<td></td>
<td>.59</td>
<td></td>
</tr>
<tr>
<td>Mother knowledge of infant development</td>
<td>-0.02 (-0.050, 0.004)</td>
<td></td>
<td>.1</td>
<td></td>
</tr>
<tr>
<td>Mother sense of parenting competence</td>
<td>-0.01 (-0.10, 0.08)</td>
<td></td>
<td>.83</td>
<td></td>
</tr>
<tr>
<td>Observer-rated mother parenting quality (n = 419)</td>
<td>0.25 (-0.03, 0.54)</td>
<td></td>
<td>.08</td>
<td></td>
</tr>
<tr>
<td>Father-infant relationship quality (n = 524)</td>
<td>0.11 (-0.01, 0.24)</td>
<td></td>
<td>.08</td>
<td></td>
</tr>
<tr>
<td>Proportion using nonparental child care</td>
<td>0.75 (0.53, 1.07)</td>
<td></td>
<td>.11</td>
<td></td>
</tr>
<tr>
<td>Out-of-home child quality rating (n = 83)</td>
<td>0.66 (0.30, 1.02)</td>
<td></td>
<td>&lt; .001</td>
<td></td>
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<tr>
<td>Family safety</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Observer-rated home environment (n = 499)</td>
<td>0.21 (0.01, 0.40)</td>
<td></td>
<td>&lt; .05</td>
<td></td>
</tr>
<tr>
<td>Partner relationship conflict (n = 426)</td>
<td>0.01 (-0.30, 0.32)</td>
<td></td>
<td>.95</td>
<td></td>
</tr>
<tr>
<td>Parent mental health</td>
<td></td>
<td></td>
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<tr>
<td>Mother possible clinical depression disorder</td>
<td>0.69 (0.38, 1.27)</td>
<td></td>
<td>.23</td>
<td></td>
</tr>
<tr>
<td>Mother possible anxiety disorder</td>
<td>0.65 (0.43, 0.97)</td>
<td></td>
<td>&lt; .05</td>
<td></td>
</tr>
<tr>
<td>Mother possible substance use problems</td>
<td>0.80 (0.36, 1.77)</td>
<td></td>
<td>.58</td>
<td></td>
</tr>
<tr>
<td>Most recent well-baby visit within past mo</td>
<td>1.12 (0.78, 1.63)</td>
<td></td>
<td>.54</td>
<td></td>
</tr>
</tbody>
</table>

Note. CI = confidence interval; OR = odds ratio. All models include Medicaid–no insurance status at birth, any birth complications, infant gender, Medicaid status at infant age 6 mo, minority race/ethnicity status, and single-parent status at infant age 6 mo as covariates.

Model estimated using Poisson regression.

Model estimated using logistic regression.

Model estimated using ordinary least squares regression.

Model estimated using logistic regression.

Marital relationship conflict = (total relationship conflict - total relationship negotiation).

cost for each odd-birth-date infant measured as the average per-infant cost for emergency medical care at age 6 months. \( OC_{BRD} \) is the output cost for each even birth-date infant measured as the average per-infant cost for emergency medical care at age 6 months. \( IC_{BRD} \) is the average per-infant cost of the Durham Connects program ($700), and \( IC_{BRD} \) is the average marginal cost of programs for control infants ($0). We obtained average costs of emergency medical care of $2621 for control infants ($165 in outpatient and $2456 in overnight costs) and $507 for Durham Connects infants ($135 in outpatient and $372 in overnight costs) and a benefit–cost ratio of $3.02, meaning that every $1 spent on the Durham Connects program saved $3.02 by infant age 6 months in costs for hospital emergency care. For a community the size of Durham with an average of 3187 resident births per year and a Durham Connects intervention cost of $700 per birth, a community annual investment of $2 230 900 in the Durham Connects program would yield a community-wide emergency health care cost savings of $6 737 318 in the first 6 months of life.

DISCUSSION

The Durham Connects program offers a novel, feasible, and effective public health policy for families of newborn infants. It combines a top-down commitment by community agencies to align services according to a preventive system of care model with an individually administered, brief nurse home-visiting program that aims to reach every family. This approach solves the paradox of being universal but also tailored to individual family needs by triaging families into community services on the basis of brief individualized assessments. Findings indicate that when this program is implemented at scale, it is successful in penetrating most of the community with high fidelity and high consumer satisfaction at an affordable cost ($700 per birth).

To our knowledge, we report the first known randomized controlled trial of universal infant home visiting implemented with an entire population of families. Impact findings based on hospital records (independently validated by parent reports) indicate that random assignment to the Durham Connects program at birth has a dramatic positive impact on reducing infant emergency health care outcomes. The impact begins immediately after the intervention and more than doubles in size by age 6 months.

Other findings support positive impact in other domains. The program was effective in its proximal goal of improving a family’s connections to community resources. The program also improved family well-being, specifically positive parenting behavior, the quality of father involvement, the quality of out-of-home child care, family safety, and maternal mental health. The program’s logic model had asserted that improving connections to community resources would improve family well-being, which in turn would lead to less emergency health care utilization. Future articles will examine whether this mediation pattern held.
Effect sizes for emergency care are in the modest range, but they are similar to those of longer and more expensive targeted home-visiting programs\(^2\) to \(^4\) that have proven cost beneficial, and they are within the range of effect sizes on parenting behavior for programs involving at least 1 postnatal visit, as reported in a meta-analysis.\(^5\) The current cost–benefit analysis suggests that the birthing hospital could recoup program costs 3 times over by age 6 months. Given new Affordable Care Act–mandated penalties to hospitals when patients are rehospitalized prematurely, the cost–benefit ratio for the hospital should improve in future implementations.

Findings are limited by the implementation of Durham Connects in just 1 community. Findings are also limited to the infant’s first 6 months of life. Future studies will follow up on these findings by extending cost analysis further into the infants’ lives and more broadly to other domains to see whether even larger savings accrue across development or costs are simply deferred or shifted. Additional population outcomes will be assessed, including reports to Child Protective Services.

Future analyses will address the moderation of findings across subgroups within the population and the mediation of distal impact on health care services outcomes through proximal impact on community connections and family well-being.

We conclude that a brief, universal, postnatal, nurse home-visiting program can be delivered to most of the population with high fidelity, increase a family’s community connections, and have a positive impact on infant health and well-being. Finally, we conclude that a public policy of universal implementation could be cost beneficial for a community.

![Graph showing cumulative number of emergency care episodes across the first 6 months of life, by intervention group: Durham County, NC, July 1, 2009–December 31, 2010.](image)

**FIGURE 1**—Mean cumulative number of emergency care episodes across the first 6 months of life, by intervention group: Durham County, NC, July 1, 2009–December 31, 2010.

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This trial has been registered as the “Durham Connects Evaluation” with ClinicalTrials.gov (NCT01406184, http://www.clinicaltrials.gov).

**Note.** The views expressed are those of the authors and do not necessarily reflect the views of the Duke Endowment, the Pew Center on the States, or The Pew Charitable Trusts. The authors acknowledge that they have no conflict of interest in this article or the study reported here.

**Human Participant Protection**
The Duke University institutional review board approved this study before the beginning of data collection.

**References**

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**Contributors**

K. A. Dodge participated in the funding, conceptualization, design, administration, data interpretation, and article drafting. W. B. Goodman participated in the data analysis, interpretation, administration, and article drafting, and was responsible for the integrity of the data and the accuracy of the data analysis. R. A. Murphy participated in the conceptualization, design, supervision, interpretation, and article revision. J. O’Donnell participated in the conceptualization, design, supervision, interpretation, and article revision. J. Sato participated in the supervision, interpretation, and article revision. S. Gupfitt participated in the conceptualization, supervision, interpretation, and article revision.


